

Challenge and Participation Team Good Practice Storyboard



“CiCC views on Consultation Forms”

1. What are we improving?

- Consultation forms are sent to children before their Child Looked After (CLA) Reviews to capture their views, feelings and any topics they wish to discuss at the upcoming review. These have historically been paper based but are being moved online to make them easier for children to complete and return.
- The Children in Care Council (CiCC) were asked to look at the consultation forms and give feedback on the presentation of the survey, its length and the questions themselves.

3. What has been the impact?

- All CLA, ahead of their reviews will receive the consultation forms that, with the help of the CiCC, have been amended and made more child-friendly. For example, some of the questions are now easier to answer as there are options rather than simply blank text boxes, which the CiCC identified might make them tricky.
- The forms are now online and we are anticipating a higher response ensuring CLA's views are heard in their reviews.
- It is hoped this will increase participation and engagement of CLA in their reviews as the consultation forms are now more accessible and easier to understand.

2. What has been delivered?

- The Quality Assurance and Review Team requested support from the CiCC to update and make the consultation forms for CLA reviews more child-friendly as they moved online.
- Two meetings were held with members of the CiCC from different age groups (one for 7-12 year olds and another for 13-18 year olds) as the form is different for each age group.
- In these meetings, CiCC members worked through their respective questionnaires and gave feedback on individual questions as to whether they felt they could answer them, if they needed more options or more space to explain things as well as feedback on the overall length of the form.
- This feedback was collated and returned to the Quality Assurance and Review Team who amended the form per the suggestions of the CiCC members.
- These amended forms will now be sent out to every child ahead of their CLA review.

4. What has been the evidence?

- Feedback from CiCC members.
- Amended consultation forms (online).
- Consultation forms now sent out and received electronically.
- Number of consultation form responses can be monitored as well as number of questions answered within consultation forms.

Feedback from CiCC members

Under 13s

- Would like the form to be shorter.
- Give a list of options of possible professionals, as it is difficult to think of all the people you would want there.
- Don't like some of the questions but think a tick list of options would make them easier.
- A couple of the questions were very similar so the children asked if these could be combined.
- Happy that many of the questions could stay the same.

Over 13s

- Overall, the survey is too long with too many pages.
- Some of the questions could stay the same.
- For some of the questions to include tick boxes with options as they are hard to answer.
- If wanted to raise an issue it could be tricky to do so on the form so would like an option could select if wanted to talk to social worker or IRO about the issue beforehand which would trigger them getting in touch.
- Would like names of possible professionals added regarding whom would like at the meeting as would find this hard to think of.
- Should be asked if there is anything they want to get better at.
- Add text boxes to some of the questions to give child space to write more.
- Add a scale to make one of the questions easier to answer.
- Final question to have yes and no tick boxes to choose from and then to have space to write why.