

CO- PRODUCTION STORYBOARD DEC 2020

WHAT ARE WE MAKING BETTER?

The SEND inspection in Autumn 2018 recognised that co-production with education, health and care is weak and is not shared and owned by children, young people, their families and professionals to ensure that children and young people's outcomes and lives are improved.

WHAT HAVE WE DONE?

We have worked in a co-productive way, by inviting the participation of representatives from education, health, care, parents and children/young people. We have listened to the views of all partners involved in the co-production of a suite of participation tools, so that these tools meet the needs of the practitioners they are designed to support. Where parents asked for an additional tool to support practitioners to value parents, we have acted upon this and added a 7-minute briefing to the 4 briefings already developed. Where the representative from health has asked for more detail to

be added to the toolkit to support professionals within health's services, we have been able to include this also.

We have co-produced training, in the form of a suite of new co-production and participation tools to meet part of the Written Statement of Action (WSOA) response to the SEND inspection. The tools include: 5x 7-minute briefings on participation, co-production, co-production ideas, person-centred practice and valuing parents; a participation toolkit; a co-production self-assessment tool. In October 2020, we have launched these tools in the Local Offer Virtual Roadshow by offering two forums, co-hosted by the SEND team and a parent. 50 people attended these forums, and feedback was overwhelmingly positive. The co-production and participation tools are now available on the Local Offer website. <https://localoffer.swindon.gov.uk/content/send-local-offer/landing-pages/your-voice-landing-and-content-pages/co-production-and-participation-tools/>

By working in a co-productive way to develop the suite of participation and co-production tools, we have demonstrated to service providers how professionals can work in a multi-agency way to co-produce services and training tools to support practitioners in their practice. The suite of tools supports service providers to move forward and continue to work in a co-productive way. The forum attendees represented 15 different service areas in Swindon, and 96% of the 50 attendees gave positive or very positive feedback. The majority of attendees indicated that they felt more confident about co-production after attending the forums.

WHAT DIFFERENCE HAS THIS MADE?

WHAT WILL WE DO NEXT?

Following on from the successful forums in October 2020, we are responding to need by offering the co-production forum training to teams/partner agencies upon request. We will also follow up with attendees of the forums three months

afterwards to seek further evidence of positive impact on their service areas, and in their working with children, young people, parents and carers.

