

'You said We Did'

Impact Report

Neurodevelopmental Conditions
Pathway Community Paediatrics
Booklet

The Neurodevelopmental Conditions (NDC) Pathway was redesigned and launched in October 2019 to improve the experience of children and young people and families seeking a diagnosis for neurodevelopmental conditions (including autism and ADHD).

What
Are We
Making
Better

Following the Roadshow sessions in October 2019 and in response to feedback from Swindon SEND Families Voice survey, where parents rated communication on referrals and acceptance to the pathway as needing to be improved, changes have been made to the patient information booklet provided by the Community Paediatrics Team on acceptance to the Neurodevelopmental Conditions Pathway. The information within the booklet has been co-produced with Swindon SEND Families Voice, Community Paediatrics, Educational Psychology Team. Informing parents/carers and professionals at the earliest point to being accepted on to the pathway and providing information, support, and resources offers them knowledge of services and provision that is available, and how to access these whilst they are waiting.

What We Did

The patient Information booklet is sent to parent/carers and families when the child or young person has been acceptance into the pathway. The booklet provides details on the team, the pathway and what they do.

It also provides additional details around what happens at the assessment. Information has been added to inform parents that on occasions the Community Paediatrics Team will need to expedite referrals onto the pathway due to presenting clinical needs of the child.

New information and details have been included to support carers and families whilst they are waiting including information on how schools can support, along with signposting to the Swindon Local Offer which has dedicated areas of support information and resources.

In addition, information about the Special Educational Needs and Disability Information Advice and Support Service (SIAS) along with Swindon SEND Families Voice and how they can support parents/carers and families.



Informing parents/carers and professionals at the earliest point to being accepted on to the pathway and providing information, support, and resources offers them knowledge of services and provision that is available, and how to access these whilst they are waiting.

We will continue to work closely with SSFV to improve communication and provide a high-quality service

The improvements and actions taken aim for children, families, and professionals to be able to access the right support, from the right service, at the right time.

What
Difference
Will This
Make?