# All about Rachel

# I am the SEND Inclusion and Training Officer

### One thing I like is...

Making small changes that have positive impact for children and families.

### One thing I don't like is...

Not delivering on a promise so I don't promise things I cannot deliver.

## The best way to communicate with me is...

By phone, email or in person, I really don't mind.



### The best thing about my job is...

Making a positive difference to children and young people's lives.

#### Words that describe me...

Committed, optimistic, honest.

#### I promise that:

- 1. Children and families come first in my work and this should show in conversations you have with me.
- 2. I will listen to your point of view, and work in co-productive ways where possible, so that you feel part of decision-making processes.
- 3. I will try to communicate simply and clearly, and reduce the use of acronyms.