## How to reset your password

Log on to www.swindon.gov.uk

In the search bar type bidding	
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← → O ŵ A https://www.swindon.gov.uk/	
Swindon bidding	My Account 🐣 Menu 🚍 ^
Coronavirus (COVID-19) Service updates, health advice, and other things you should know: <u>swindon.gov.uk/cov</u> What you need to do to help us manage the spread of coronavirus in Swindon: <u>swindor</u> How our most vulnerable residents can get essential food, household supplies and pro- STAY CONTROL SAVE ALERT CONTROL LIVES	ronavirus on.gov.uk/itsuptoallofus escriptions: <u>swindon.gov.uk/helpandsupport</u>
What do you want to do tod Choose from the following popular tasks	lay?

In the search results click on Bid for a council house or housing association property





## The click on re-register to reset your password $\$

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			mis is the password you created when you registered.				~
			Show password				
			Sign in 💿				
			Forgotten your details?				
			If you have forgotten your username or password, you will need to re- register. We will then send your login details to the email address you have provided previously.				
			Don't have an account?				
			Create one now				11
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			Application number					^
			e.g. 38474028					
			This is a 8-digit number which you received when you applied for housing.					
			Surname					
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			Minimum of two characters.					
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## You will then be asked to put in your application number Date of birth and surname

You will then receive an email with a new password and your current username

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Click on Login and put in the new password and username from the email. Your password will be a mixture of numbers, letters and Characters. Do not copy and paste the password

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Important: More in	formation: COVID-19 - Restoring our housing repairs service.			I
Message: If you are	e unable to place a bid at this time and see an error message kindly check back at a later time in the bidding cycle as this could t	e a busy	period.	
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0	Apply and bid for housing			
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https://ww2.swindon.gov.	uk/oa.live/ibsxmlpr.p?docid=login			~

PLEASE NOTE – At this point you may get a message saying invalid username, if you do please repeat the above steps again and put in the new password you are sent.

You will then be taken to your bidding page where you can then change your password to something more memorable to you  $\searrow$ 

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Before you proceed						~

After this you will be able to bid as before