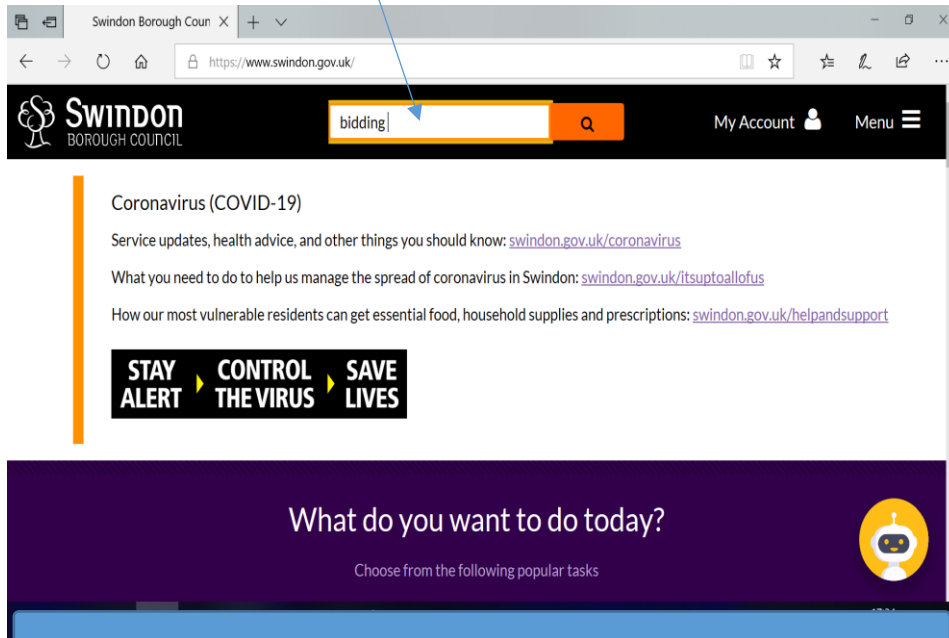


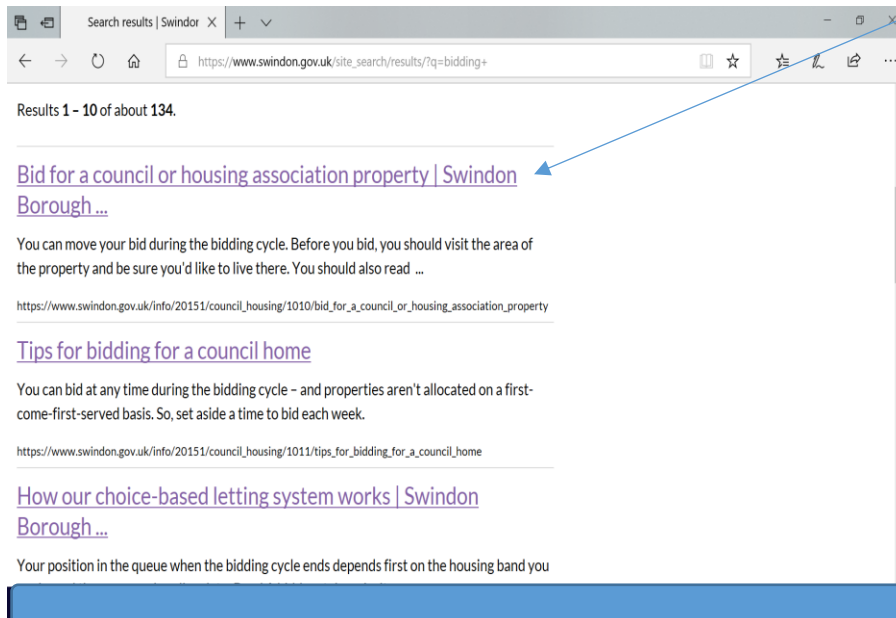
How to reset your password

Log on to www.swindon.gov.uk

In the search bar type bidding



In the search results click on Bid for a council house or housing association property



At the bottom of this page click on sign in and bid for a property

Bid for a council or hou

https://www.swindon.gov.uk/info/20151/council_housing/1010/bid_for_a_council_or_housing_association

Search this week's properties

You can search properties online when you enter your account. You can place your bid on a property you like. You can move your bid during the bidding cycle.

Before you bid, you should visit the area of the property and be sure you'd like to live there. You should also read our [tips for bidding for a council-owned or housing association property](#).

Register and bid for a property for the first time

Sign in and bid for a property

[Give feedback about this page](#)

The click on re-register to reset your password

Login Screen

https://ww2.swindon.gov.uk/oa.live/lb/bsxmlpr.p?docid=login

Show password

Sign in

Forgotten your details?
If you have forgotten your username or password, you will need to [re-register](#). We will then send your login details to the email address you have provided previously.

Don't have an account?
[Create one now](#)

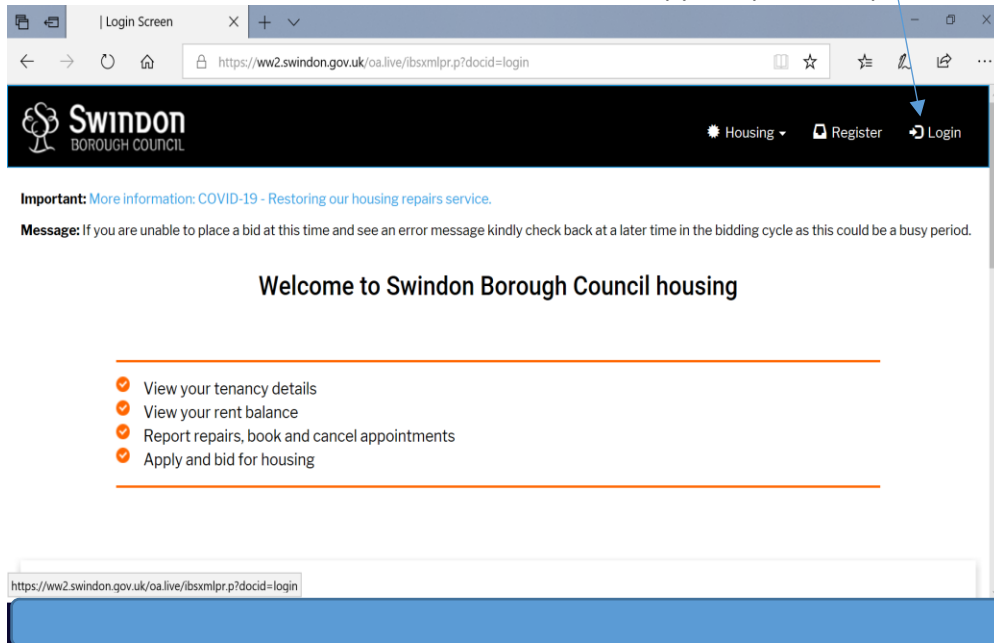
You will then be asked to put in your application number Date of birth and surname

The screenshot shows a web browser window with the address bar containing the URL <https://ww2.swindon.gov.uk/oa.live/bsxmlpr.p?docid=register>. The page title is "Register for Web Serv". The form contains three input fields: "Application number" with a placeholder "e.g. 38474028" and a note "This is a 8-digit number which you received when you applied for housing.", "Surname" with a placeholder "e.g. Eyre" and a note "Minimum of two characters.", and "Date of birth" with a placeholder "DD/MM/YYYY". Below the fields is an orange "Next" button with a right-pointing arrow.

You will then receive an email with a new password and your current username

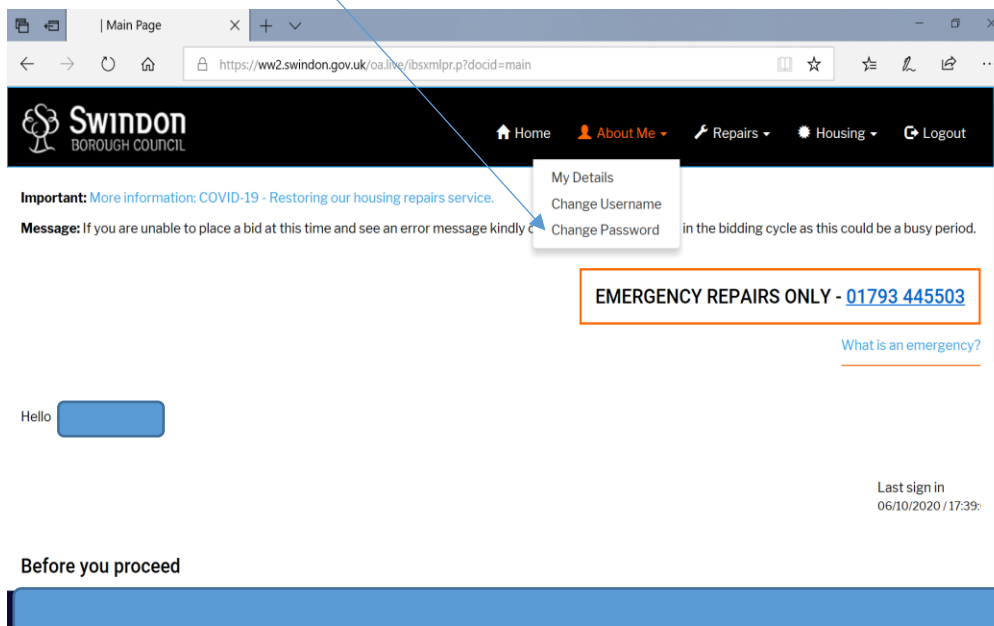
The screenshot shows a web browser window with the address bar containing the URL <https://ww2.swindon.gov.uk/oa.live/bsxmlpr.p?docid=register1>. The page title is "Register the Person". A list of services is displayed with orange checkmarks: "View your tenancy details", "View your rent balance", "Report repairs, book and cancel appointments", and "Apply and bid for housing". Below this is a message box that says "Hello [redacted] We have sent you a new password and a reminder of your username to the email address [redacted] registered with. Please look out for this email and follow the instructions and we will get you logged back in." A blue bar is visible at the bottom of the page.

Click on Login and put in the new password and username from the email. Your password will be a mixture of numbers, letters and Characters. Do not copy and paste the password



PLEASE NOTE – At this point you may get a message saying invalid username, if you do please repeat the above steps again and put in the new password you are sent.

You will then be taken to your bidding page where you can then change your password to something more memorable to you



After this you will be able to bid as before