

Car parking season tickets – Terms and conditions

1. If the permit is not in a digital format, the permit must be **attached to the inside of the windscreen and clearly visible in its entirety from the outside of the vehicle**. Failure to display correctly may result in a Penalty Charge Notice being issued.
2. A Season Ticket permits a vehicle to be parked in accordance with existing Car Park Regulations.
3. The long stay season ticket permit is valid in the following car parks only. **Bath Road; Spring Gardens; The Planks.**
4. The Council will not be liable for any loss of/or damage to any vehicle/or the fittings/or contents thereof/or of injury to any persons, howsoever such loss/damage or injury may be caused.
5. Country Park Season Tickets are only valid for the Country Park selected
Lydiard Park; Coate Water.
6. Country Park Season Tickets are non refundable.
7. A replacement ticket may be obtained for the following, on payment of a fee of £11.00:
 - In exchange for a badly damaged ticket
 - Change of vehicle registration number
 - Incorrect information of registration
2. Refunds are not applicable to Country Park Season Tickets.

By clicking that, you agree to the terms you are confirming that:

the information given in this application is true and accurate to the best of knowledge and belief and that you understand that: the permit remains the property of Swindon Borough Council The permit is only valid for the car registration(s) specified, during the period requested I will abide by the conditions of issue of the permit a car parking space is not guaranteed the council reserves the right to reject any application or request a specific type of proof.

Conditions of surrender (non digital)

1. A Season Ticket may be surrendered at any time at Parking Reception, Ground Floor Wat Tyler House (East), Beckhampton Street, Swindon, Wiltshire, SN1 2JH, on presentation of:
 - The ticket for cancellation
 - The completed application form for refund if applicable
 - An administration fee is payable. (Please see Swindon Borough Council website for details)
 2. A holder of a Season Ticket, on surrender of the ticket shall be entitled to a refund based upon the number of complete months used. Please note this is not applicable to Country Parks
 3. Use of the postal system to surrender a ticket would be at the discretion of the ticket holder.
- Please be aware that the Council cannot make allowances for postal delays or loss in the post.