

## **Council Tax Booklet prize draw T&C's**

1. The prize draw (the "Prize Draw") is open to people aged 18 and over who is a resident in Swindon Borough and who provide their Name, phone number and email address after completing the survey.
2. Employees of Swindon Borough Council ("SBC"), or anyone else connected with the Prize Draw may not enter the Prize Draw.
3. Entrants into the Prize Draw shall be deemed to have accepted these Terms and Conditions. SBC reserves the right to disqualify any entrant if it has reasonable grounds to believe any of these terms and conditions have been breached.
4. To enter the Prize Draw you must complete the Council Tax Booklet Feedback Survey and submit your name and email address. No purchase is necessary. If you have any questions about how to enter or in connection with the Prize Draw, please e-mail us at [communications@swindon.gov.uk](mailto:communications@swindon.gov.uk) with "Council Tax Booklet Feedback Survey" in the subject line.
5. Only one entry per person. Entrants will be required to provide proof of residency in Swindon Borough if they win the prize (utilities bill or copy of council tax bill showing entrants name and address). If proof can not be shown within 3 working days of the request via email then the winner will forfeit their prize and SBC shall be entitled to select another winner.
6. SBC accepts no responsibility is taken for entries that are lost, delayed, misdirected or incomplete or cannot be delivered or entered for any technical or other reason. Proof of delivery of the entry is not proof of receipt by SBC.
7. The closing date of the Prize Draw is 23:59 on 30 March 2018. Entries received outside this time period will not be considered.
8. One winner for each prize will be chosen from a random draw of entries received in accordance with these Terms and Conditions. The winners for each prize will be drawn in 3 separate draws. If the same person is drawn twice, the second draw they are included in will be run again and a new winner picked. The draw will take place on 02 April 2018.
9. The winner will receive either:
  - £50 John Lewis voucher (separate T&C's apply – see John Lewis website)
  - One of four sets of family tickets to see Swindon Town Football Club. Each family ticket consists of two adult and two junior tickets. They are only valid for 2017/18 season for English Football League 2 home fixtures. Full T&C's and fixtures can be found on Swindon Town Football Club website: [www.swindontownfc.co.uk](http://www.swindontownfc.co.uk)
  - Traditional afternoon tea for two people at Chiseldon House. Valid until 30 September 2018. Booking subject to availability with pre-booking essential. Not to be used in conjunction with any other offer or service. Prize is non-transferable to any other item or service. Prize has no monetary value.
10. SBC accepts no responsibility for any costs associated with the prize and not specifically included in the prize (including, without limitation, travel to and from the location).

11. The winner will be contacted within 10 working days of the prize draw and must provide a phone number to claim their prize. . If a winner does not respond to SBC within 14 days of being notified by SBC, then the winner's prize will be forfeited and SBC shall be entitled to select another winner in accordance with the process described above (and that winner will have to respond to notification of their win within 14 days or else they will also forfeit their prize). If a winner rejects their prize or the entry is invalid or in breach of these Terms and Conditions, the winner's prize will be forfeited and SBC shall be entitled to select another winner.

12. The prize will be arranged between the winner and donating company following the notification and acceptance by the winner.

13. The prize is non-exchangeable, non-transferable, and is not redeemable for cash or other prizes.

14. SBC retains the right to cancel the prize or substitute the prize with another prize in the event the original prize offered is not available.

15. SBC shall use and take care of any personal information you supply in accordance with data protection legislation. By entering the Prize Draw, you agree to the collection, retention, usage and distribution of your personal information in order to process and contact you about your Prize Draw entry, and for the purposes outlined in paragraph 14 above.

16. SBC accepts no responsibility for any damage, loss, liabilities, injury or disappointment incurred or suffered by you as a result of entering the Prize Draw or accepting the prize. SBC further disclaims liability for any injury or damage to your or any other person's computer relating to or resulting from participation in or downloading any materials in connection with the Prize Draw. Nothing in these Terms and Conditions shall exclude the liability of SBC for death, personal injury, fraud or fraudulent misrepresentation as a result of its negligence.

17. SBC reserves the right at any time and from time to time to modify or discontinue, temporarily or permanently, this Prize Draw with or without prior notice due to reasons outside its control (including, without limitation, in the case of anticipated, suspected or actual fraud). The decision of SBC in all matters under its control is final and binding and no correspondence will be entered into.

18. SBC shall not be liable for any failure to comply with its obligations where the failure is caused by something outside its reasonable control. Such circumstances shall include, but not be limited to, weather conditions, fire, flood, hurricane, strike, industrial dispute, war, hostilities, political unrest, riots, civil commotion, inevitable accidents, supervening legislation or any other circumstances amounting to force majeure.

19. The Prize Draw will be governed by English law and entrants to the Prize Draw submit to the exclusive jurisdiction of the English courts.

20. Promoter: Swindon Borough Council, Civic Offices, Euclid Street, SN1 2JH