

COMPLAINT FORM

HACKNEY CARRIAGE/PRIVATE HIRE

I wish to make a complaint against

.....
(Name of firm or individual)

Date of Incident Time Place

Time journey began Place of Pick-up

Time journey ended Destination

Was a fare agreed prior to commencing journey: YES/NO

If YES, state fare

Was the meter operating: YES/NO

If the complaint is about overcharging, was the fare challenged at the time YES/NO

How many passengers were in the car:

Witness(es) Name(s) Address(es)

.....
.....
Would you be able to identify the driver again YES/NO

Driver's Badge Number

Would you be willing to attend Court if required YES/NO

Vehicle Details

Reg. No or Plate No **Type of Car** **Colour**

.....
.....
**PLEASE STATE, ON THE REVERSE OF THIS FORM, IN YOUR OWN WORDS, PRECISELY WHAT HAPPENED,
AND THE NATURE OF YOUR COMPLAINT**

I certify the details on this form are correct and request the complaint(s) be investigated. I understand that if the complaint involves an offence it may be necessary for me to attend a Court or other inquiry as a witness.

Name (Mr/Mrs/Miss)

Address

..... Post Code

Telephone Number

.....
Signature Date

Details of Complaint

.....

