

Your warden service



Swindon's Neighbourhood Wardens are employed to work for and with tenants living in Council housing. Their main role is to help keep Housing land and property clean and safe, and to promote respect for people, property and the local environment.

If you receive a satisfaction survey questionnaire about the warden service, please be sure to return it in the prepaid envelope provided.

Please call me if you have any questions or comments about the Neighbourhood Wardens.



Pete Holohan
Neighbourhood
Warden Manager
01793 464425

What we do:

- Maintain a friendly and visible presence on the estates
- Remove litter, flytip and graffiti from Housing land and property
- Provide a cleaning and caretaking service in high rise blocks of flats
- Advise tenants on recycling to reduce household waste.
- Participate in community projects and encourage residents to care for their neighbourhood
- Inspect communal areas of blocks of flats to promote a safe environment and reduce the risk of fire
- Help tenants by removing unwanted items
- Listen to tenants and ensure they get appropriate help and advice.
- Engage with children, in schools and through the Young Warden scheme



Neighbourhood Wardens working in your area.



Block inspections



Young Wardens



Clearing flytip, after checking for evidence of who has dumped it



Street Meetings



Removing graffiti

Voice your views on Housing services

Housing always like to know what our customers think of the service they receive and listen to their ideas on ways in which we can improve.

Hundreds of tenants are already volunteering with Housing to help improve it's services - why not join them?

There are a number of ways for you to 'Voice your View' which can be done from the comfort of your own home or within a working group/activity environment.

Surveys, meetings, group activities, community projects, street meetings and courses are just a few ways in which you can be involved. To find out more, please contact us on tel: 01793 445503 or email: getinvolved@swindon.gov.uk



Local numbers

Team 1 - Penhill & Stratton

Claire Melrose
M: 07824 537704 T: 01793 703679
E: cmelrose@swindon.gov.uk

Team 2 - Pinehurst, Moredon, Rodbourne, Highworth and Villages

Warrick Lynham
M: 07919 111463 T: 01793 464081
E: wlynham@swindon.gov.uk

Team 3 - Walcot, West Swindon, Wroughton & Railway Village

Lorna Brown
M: 07584 151297 T: 01793 611277
E: lbrown2@swindon.gov.uk

Team 4 - Eldene, Liden, Park North, Park South, Chiseldon and Villages

Joan Woods
M: 07974 450172 T: 01793 521865
E: jwoods@swindon.gov.uk

Alternatively contact Pete Holohan, Neighbourhood Warden Manager on 01793 464425 or email: pholohan@swindon.gov.uk

This information is available on the internet at www.swindon.gov.uk/neighbourhoodwardens It can be produced in a range of languages and formats (such as large print, Braille or other accessible formats) by contacting the Customer Services Department.

Tel: 01793 445500 Fax: 01793 463331
E-mail: customerservices@swindon.gov.uk

D1340/FOI3067/2015 Designed and printed by the Hub.Tel: 01793 463112.



www.swindon.gov.uk/neighbourhoodwardens

Your Neighbourhood Wardens



To help keep Housing land and property clean and safe and to provide a friendly front line service to Council tenants.

To engage with tenants, their families and partners to promote care for neighbourhoods and the local environment.

Housing

 **SWINDON**
BOROUGH COUNCIL