

# Safeguarding Adults in Swindon

Abuse discovered / suspected or a disclosure is made to you

Is the adult in immediate danger/  
need of medical attention?

Has there been a crime  
committed e.g. rape/assault?

Is there a need to protect  
forensic evidence?

Yes

Contact emergency services:  
**Police / Ambulance**  
**999** (or 101)

No

Does the allegation or suspicion  
involve: A Care Home?

A Domiciliary Care Agency? Any  
Registered Service?

Yes

Inform the Care Quality  
Commission

**03000 616161**

email:enquiries@cqc.org.uk

Make an adult protection referral

(Monday to Friday 8:30am - 5:00pm)

**Adult Safeguarding Team**

**01793 463555**

**Safeguarding Adults Investigation  
Team Wiltshire Police**

**01380 826350**

**Emergency Duty Service**

Out of Hours Service  
5:00pm - 9:00am  
(and weekends and Bank Holidays)

**01793 436699**

**Police Out of Hours**

(Request Control Room)

**101**