

Thank you for allowing us to carry out improvements in your home. With a little regular care, your new fittings and finishes will stay in great condition for longer.

GENERAL CARE (ALL PRODUCTS)

To keep your new installations looking and performing at their best:

- Clean regularly using a soft, clean, damp cloth
- Take care when using tools or moving items near surfaces to avoid damage
- Use gentle cleaning methods wherever possible.

Please avoid using:

- Abrasive cleaners or scouring pads
- Harsh or overly aggressive chemicals
- Products not recommended for the surface.

Always follow the instructions provided with any cleaning products you use. If specific cleaning guidance has been provided for your flooring or fittings, please follow that guidance as well.



The products depicted in this guide may differ from those installed in your home

SHOWER MIXER AND CONTROLS

Your shower mixer is designed to work within a specific water pressure range:

- High pressure may damage internal components
- Low pressure may affect performance.

If you notice issues such as poor flow or difficulty controlling temperature, please report this so it can be checked.



SHOWER ENCLOSURES AND GLASS

Your shower glass has a special coating to help protect it, but regular care is still important.

After each use:

- Rinse the glass with clean water
- Wipe down using a soft cloth or sponge
- Dry with a microfibre cloth to prevent streaks and marks.

Important:

- The coating is on the inside surface only
- Avoid abrasive, acidic, alkaline, or aggressive cleaning products
- Always check product suitability before use.

Regular gentle cleaning will help protect the glass from staining and keep it looking clear.

SHOWERHEAD

Over time, limescale can build up and affect water flow.

- Wipe the showerhead regularly during normal cleaning.
- If limescale develops, use a suitable limescale remover and follow the product instructions carefully.
- Rinse thoroughly with clean water after cleaning.

Regular cleaning will help maintain water flow and performance.



SHOWER WASTE AND DRAIN

To help prevent blockages and unpleasant odours:

- Remove any visible hair and debris regularly
- If your shower has a removable waste cover or filter, carefully remove and clean it using warm water before refitting
- Remove any build-up of soap residue and rinse thoroughly before refitting
- Check and clean the shower waste weekly to help prevent blockages and unpleasant odours.

Important:

Avoid allowing hair, wipes or other materials to enter the drain, as these can cause blockages.

TAPS AND FITTINGS

To keep your taps and fittings clean and in good condition:

- Wipe regularly using a soft cloth and clean water
- Dry after use to help prevent watermarks and limescale build-up.

Important:

- Avoid abrasive cleaners, scouring pads, or harsh chemicals
- Take care when using limescale remover, as strong products can damage finishes
- Always follow the manufacturer's instructions when using cleaning products.

EXTRACTOR FAN

Your extractor fan helps remove moisture and prevent damp, condensation, and mould.

To keep it working effectively:

- Leave the fan running during and after bathing or showering
- Do not switch it off at the mains unless advised.

Cleaning the fan:

- Switch off the power
- Wipe the cover with a soft, damp cloth
- Ensure it is fully dry before switching back on.

Cleaning the filter (if fitted):

- Switch off the power
- Remove the front cover
- Take out the filter
- Wash gently in warm water (avoid using chemicals)
- Allow to fully dry before refitting.

Cleaning the filter every few months will help maintain good airflow and performance, and help prevent condensation and mould.

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FLOORS

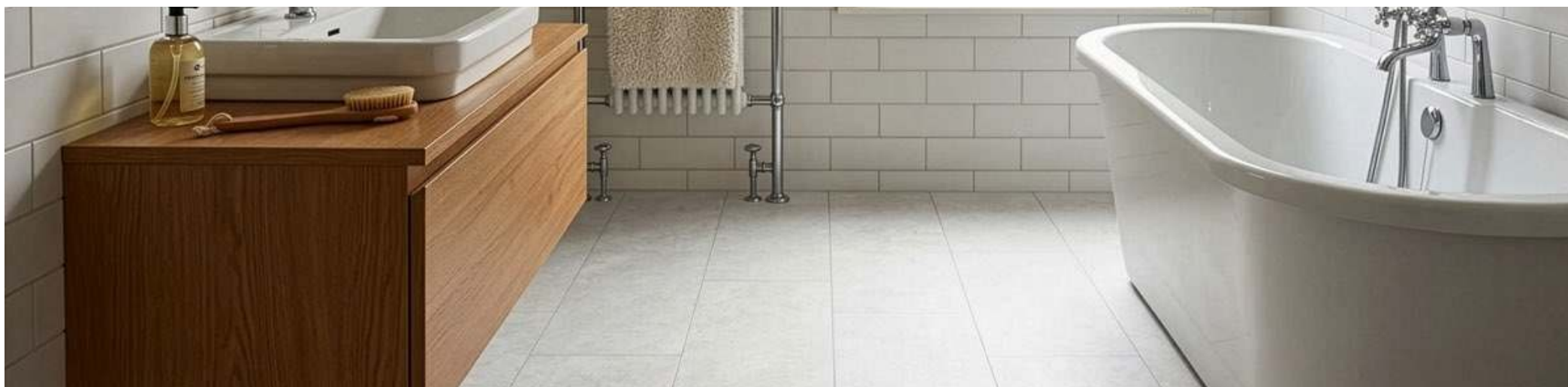
We've included this care guide to help you maintain your flooring. With the right cleaning and upkeep, your floor will stay looking great and last longer.

Action	Frequency	Household product suggestions	AVOID
Cleaning: Domestic neutral cleaner for general cleaning	Regular	- Flash all purpose - CIF floor cleaner - Supermarket own brand	- Citrus and pine scented cleaners – mainly due to risk of staining, but in worst cases, damage to your floor - Cleaners in gel form, as these can still be quite thick even after dilution, increasing the risk of residual build- up, which can cause discolouration and damage to your floor

Important: To help prevent staining or damage, always follow the correct cleaning instructions and dilution guidance for any products used. Where required, rinse the floor with clean water after cleaning to remove any residue. Avoid using excessive water when cleaning flooring.

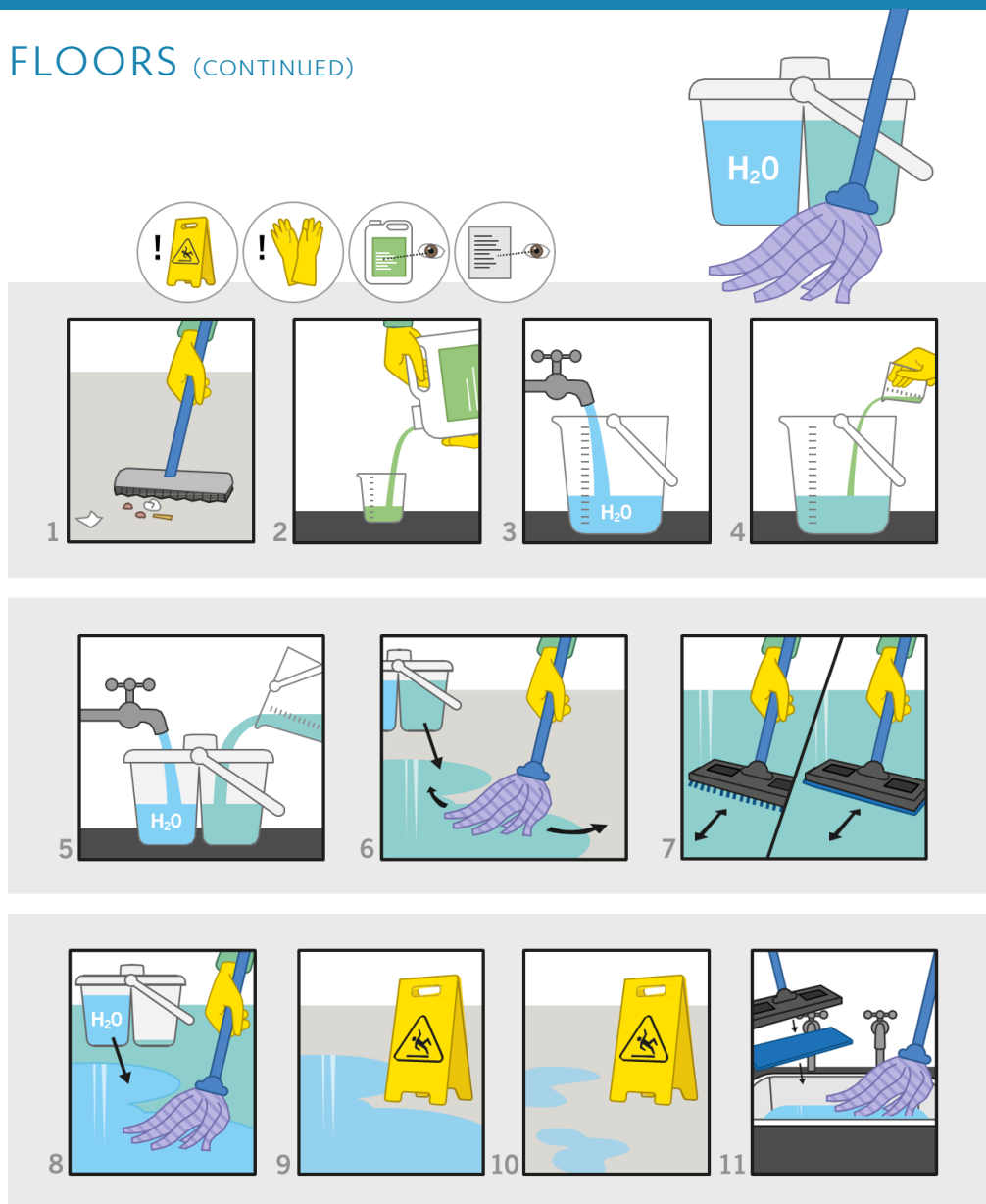
Action	Frequency	Household product
Limescale: Domestic limescale remover for limescale deposits / build-up	When required	- Limelite - Viakal - Cillit Bang - Supermarket own brand
Mould / mildew removal: Domestic mould and mildew remover for mould / mildew build-up	When required	- Dettol - Cillit Bang - Supermarket own brand

Cleaning your flooring the right way will help keep it looking its best. Always check the manufacturer's instructions before using any products.



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FLOORS (CONTINUED)



- Make others aware that the floor may be wet during and after cleaning. Use warning signs where necessary
- Always wear suitable protective gloves when using cleaning products
- Always read and follow the instructions provided with your chosen cleaning product
- If cleaning guidance was provided for your flooring, please read and follow it before cleaning.

1. Remove any loose dirt and debris from the floor before cleaning
2. Measure the correct amount of cleaning solution, following the manufacturer's instructions
3. Measure the correct amount of clean water needed to dilute the cleaning solution
4. Mix the cleaning solution and water in the recommended proportions
5. Pour the diluted cleaning solution into a bucket. If required, prepare a separate bucket of clean water for rinsing
6. Mop the floor using the diluted cleaning solution, taking care not to use excessive water
7. Different mop types may vary, so always follow the manufacturer's instructions for your mop
8. If recommended, rinse the floor with clean water after cleaning to remove any remaining residue
9. Ensure others are aware the floor is wet and display a warning sign where appropriate
10. Allow the floor to dry naturally. If needed, use a clean, dry mop to remove excess moisture
11. Rinse the mop thoroughly with clean water after use to remove dirt and cleaning product residue.

AFTERCARE AND SUPPORT

Your new installations are covered for 12 months.

If you notice any issues or have concerns during this time, please report them as soon as possible so they can be checked and resolved.

Contact us:

- Email: customerservice@pilon.co.uk
- Telephone: 01344 206 800

Need this leaflet in large print or another language?

Please contact us and we will be happy to provide an alternative version where available.

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