

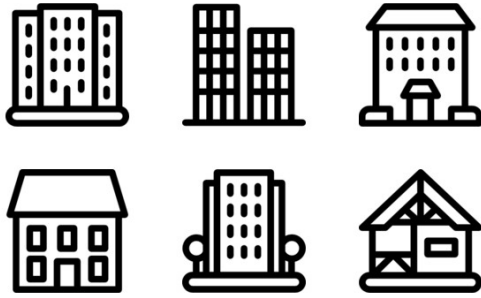
**Supporting you to
access the right
accommodation**

Who are we and what is our role?

- Jess Little & Rebecca Moorman
- Lettings team predominantly supporting ASC colleagues

- Elaine Turner
- Commissioner Learning Disabilities, Adult Social Care Commissioning

Objectives of today



To understand types
of accommodation
available



Understanding
processes involved



To understand who
to contact and when

First Steps

- Start thinking about the future
- Lots of people want to stay living with family
- Other people may want to live somewhere else
- Talk to your social worker or link worker to help decide what is the best option for you

If you think you might want to live somewhere else away from your family

- Your social worker or link worker can explain the different options that would work for you.
- They will look at what support you will need to keep you healthy well and safe.
- They will talk to you about what you want to achieve, what are your goals.
- They will talk to you about how you can be more independent

When to register for housing

You can register at any time.

The sooner the better.

You can do this, or your family, or your social worker can help you.

[Apply for council housing | Swindon Borough Council
https://www.swindon.gov.uk/info/20025/homes_and_property/276/apply_for_council_housing](https://www.swindon.gov.uk/info/20025/homes_and_property/276/apply_for_council_housing)

We need you to be registered on Home Bid for any of the Councils accommodation offers

Housing applications.

When to complete?

Personal Details



You will need to provide proof of identification before your application is approved.

Acceptable documents are a copy of your Passport, Driving Licence, Armed Forces ID, Student ID, EU ID or Entitlement to Benefits (not Child Benefit or Child Tax Credits).

Title

First name(s)

Surname

Maiden name or any aliases you have used

Gender identity

Date of Birth (dd/mm/yyyy)

National Insurance Number

Contact Details

Email

Your email or that of someone acting on your behalf

How long does it take until I can move?

- The Housing Team work with lots of people wanting accommodation, it can take some time.
- We have accommodation just for young adults who are supported by Adult Social Care, so this can be quicker.
- Once you are registered on Home Bid, it helps us understand what you might need, and when, so we can plan properly.
- Your social worker will help you with this

There are currently 5,983 people on the housing register.
Average waiting times for properties are:

1 Bedroom
(for single people or
couples)
2 years

2 Bedroom
(for families or people
who need overnight
support)
1 year 8 months

3 Bedroom
(for families)
1 year 8 months

Different types of accommodation

- The council has different accommodation available.
- Your social worker can help you decide what type is best for you
- Some people want to live on their own and be really independent
- Other people will want to have some support around or to live in a shared house with support
- The next few slides will explain what accommodation we have

General Needs Housing

- How to apply
- Who is it for
- Eligibility
- Setting expectations
- Waiting lists



Housing with support from Adult Social Care



Supported Housing



Bow Court



Booker House

- These are single flats in a scheme where support staff are available.
- Supported Housing is great for people who need a little bit of support with things like money, bills and shopping.
- Most people there have about 2 or 4 hrs of support a week.

Move on accommodation



Maryfield



Firethorn Bungalows



William Robins Court

- The above accommodation can have higher support in place.
- The support you need will be agreed before you move in
- This accommodation is not a home for life, most people move on to something
- more independent after 2 or 3 years

Shared Supported Living

- This is where 3 or 4 people share a house and have support in place generally during the day and over night.
- It is important that you like the people you are living with and that they like you.
- The support staff will help you to be more independent and achieving the things that are important to you. We call these goals or outcomes.
- You can move on from shared supported housing, your support provider and your social worker will help you do this.

Individual accommodation for complex needs

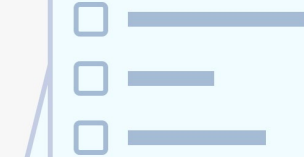
- There will be some people (not many) who struggle to live with others, or who might have challenges or very high needs.
- We can look at an individual service for you, to have your own home with your own staff team to support you.
- We do not do this very often as most people can be supported in better accommodation.
- Your social worker will help you if you feel you need this kind of accommodation.

APPLICATION



Housing application

FORM



ASC form completed



SUPPORT
DOCUMENTS

Support Plan shared

Capacity & Deputyship

- If you lack capacity to sign a tenancy, then you will need a Court of Protection Deputyship in place.
- In most cases a family member will apply on your behalf.
- Please talk to your social worker who can help you with this application.
- Your Tenancy can only start once the Court of Protection Deputyship has been applied for or is in place.

Tenancy Services & The Portal

In your 'My Housing Tenancy' account, you can:

- make rent payment, view your rent payments and check your account balance
- report and manage housing repairs
- update your personal details and household information
- update details of your Neighbourhood Housing Officer

To create an account, you will need to have your tenancy, rent or application reference number to hand

Emergency Accommodation and Housing Options

- Assisting residents of Swindon who are homeless or threatened with homelessness
- Homelessness Reduction Act 2017
- Temporary tenancies/private renting/emergency housing
- Supported Housing
 - St Ives
 - Baileys
 - Underwood
 - TyndaleAll the above are temporary low level supported housing

HOptions@swindon.gov.uk or call 01793 445503

Housing officers

If your query involves:

- rent collection and problems with rent payments
- problems with antisocial behaviour
- changing tenancy details, for example, an application for joint tenancy or ending a current tenancy
- general enquiries about your tenancy

You can contact a member of the team below

Neighbourhood Management Team 1

Areas include: Stratton, Lower Penhill, Outer Penhill, Inner Penhill, Highworth, Blunsdon and North rural villages.

Email HousingTeam1@swindon.gov.uk

Neighbourhood Management Team 2

Areas include: Pinehurst, Gorsehill, Rodbourne, Moredon, Railway Village, Toothill, West Swindon and Freshbrook

Email HousingTeam2@swindon.gov.uk

Neighbourhood Management Team 3

Areas include: Park North, Park South, Walcot, Wroughton, Eldene and Liden

Email HousingTeam3@swindon.gov.uk

Adaptations and OT involvement

- Any adaptations required within housing will require an Occupational Therapist involvement and a full report which will be attached to your housing application.
- Please ensure housing are aware of these adaptations are communicated to housing with as much notice as possible.

Thank you

www.swindon.gov.uk

