

Your health and social care champion

We make sure NHS leaders and other decision makers hear your voice and use your feedback to improve care





Improving care together

If you use GPs and hospitals, dentists, pharmacies, care homes or other support services in your area, we want to hear about your experiences. We are independent and have the power to make sure NHS leaders and other decision makers listen to local feedback and improve standards of care.

Thanks to millions of people sharing their views, together we've helped bring to light important issues, such as unsafe hospital discharge and the trouble people have had getting dental care.



Do you find healthcare confusing?

Navigating the world of healthcare can be challenging. If you're feeling lost and unsure where to turn, come and have a chat with us. We offer free and confidential advice and information to help you get the right support.



Get in touch

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