

Barnardo's

ABL Health Details Beu.swindon@nhs.net

**Tanners Lane
Barkingside
Ilford
Essex
IG6 1QG**

September 2023

Re: Changes in Provision of Mental Health Services for Swindon Children and Young People

Introducing Be U Swindon!

We are writing to you because you are either currently receiving support from the Barnardo's 'Project Me' Service (aka Mental Health Support Teams) or you have been referred to our service and are currently on a waiting list for support.

The Barnardo's contract to deliver this support to you will end on the 30 September 2023. The new contract to deliver this work has been awarded to a company called ABL Health who will take over the work done currently by Barnardo's on 1 October 2023, the service will be known as 'Be U Swindon'. The Barnardo's staff that currently support you will transfer over to ABL Health, therefore you should not notice any change to the support that you are currently receiving. So, please don't worry!

We want to let you know that your personal information, which is currently stored by Barnardo's in our electronic records will be transferred to ABL Health by the end of September. This includes details from your initial referral form, notes from any meetings, contacts, or sessions with you. This transfer is crucial for the staff who assist you so they can continue providing effective support.

To learn more about how ABL Health will handle your personal information, please click on the following link to access their Privacy Notice: www.beuswindon.co.uk (*please note this link will not work till 11 September 2023*).

If you have any concerns about the transfer of your personal information to ABL Health or if you would prefer to receive a paper copy of the privacy notice, please don't hesitate to reach out to us by contacting Michael.hammond@barnardos.org.uk by Monday 25 September. We are here to address any questions you may have regarding this transition.

If your engagement with Barnardo's support work concludes before September 25 2023, your file will be securely closed and retained by Barnardo's. It will not be transferred to ABL Health.

Be U Swindon is enthusiastic about carrying forward Barnardo's important work with children and young people throughout Swindon. We look forward to working with you.

We want to reiterate that although Barnardo's is very sad to have lost this contract and we have really enjoyed working with you, it is important to reassure you that we expect the work will continue seamlessly under the new management of ABL Health in October.

Barnardo's is the biggest UK Charity working to support children and young people and we will continue our work on other projects and should you ever need to contact us please do so by emailing Michael.hammond@barnardos.org.uk

Your sincerely,

ABL Health / Barnardo's