## All about Raymond

<u>I am an Independent Travel Hub Travel</u> Assistant

One thing I like.....

In work: Providing my knowledge and skills to assist others

Outside of work: Travelling around the UK and exploring new places

One thing I don't like is...

In work: Not being kept busy or having something to do

Outside of work: Not having something to do as I like to be kept busy when in or out of work

The best thing about my job is...

Every day is different, and brings new challenges. I have worked within various transport roles since 1999 covering buses and taxis.

The best way to communicate with me is...

Clearly and calmly. Please be polite as I am here to help you.

Please call me Ray

Words that describe me...

Friendly, professional, fair and I have a great sense of humour.

## I promise that:

- 1) I will always do my best to provide a good service.
- 2) I will always own my mistakes and learn from them.
- 3) I will always treat people with respect.