

PUBLIC LIBRARY SERVICE STANDARDS

2005/06

Based on a population figure of 182,200

Public Library Service Standard	Performance measure	Target	Swindon Borough Council	Target met/not met	
PLSS 1	Proportion of households living within specified distance of a static library	88% - 1 mile 100% - 2 miles	92% 99%	√	
PLSS 2	Aggregate scheduled opening hours per 1,000 population for all libraries	128 hours	134	√	
PLSS 3	Percentage of static libraries providing access to electronic information resources connected to the internet	100%	100%	√	
PLSS 4	Total number of electronic workstations with access to the internet <u>and</u> the libraries catalogue (available for public use through both static and mobile libraries) available to users per 10,000 population	6	9	√	
PLSS 5	(i) Percentage of requests for books met within 7 days (ii) Percentage of requests for books met within 15 days (iii) Percentage of requests for books met within 30 days	50% 70% 85%	73% 85% 94%	√	
PLSS 6	Number of library visits per 1,000 population	6,300	6,381	√	
PLSS 7	Percentage of library users 16 and over who view their library service as 'very good' or 'good'.	94%	89%		X
PLSS 8	Percentage of library users under 16 who view their library service as 'good'	77%	72%		X
PLSS 9	Annual items added through purchase per 1,000 population	216	225	√	
PLSS 10	Time taken to replenish the lending stock on open access or available on loan	6.7 years	5.4 years	√	

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