

What is non-family housing?

One of the following property types:

- ✓ a sheltered housing scheme (group dwelling) for people aged 60 or over, or those in receipt of Disability Living Allowance or those registered disabled
- ✓ a 1-bedroomed bungalow (for those aged 50 or over for the purposes of this scheme only)
- ✓ a multi-storey flat or tower-block flat
- ✓ a cottage or house attached to a sheltered scheme (group dwelling) or a warden service
- ✓ a studio-flat (i.e. bedsit) or a 1 bedroomed flat

How does it work?

The scheme will pay you up to £1000 per household to move into non-family accommodation, subject to certain criteria, so that your house can be relet to a homeless family. You must have a secure tenancy, a clear rent account and no housing-related debts (such as court costs). Your property must also pass its maintenance inspection.

Requests to move under this scheme will be handled on a 'first come first served' basis and this is worth remembering when making your area choices.

After you have moved and returned all the keys to your empty property, the council will either:

- pay you £1000 per household (option 1 payment method) **or**
- pay for the cost of your removals (if invoiced from your removal company) and give you the balance, up to a maximum total of £1000 (option 2 payment method).

For example:

- removal bill invoiced = £ 750
- payment to tenant = £ 250
- grand total = £1000

How can I apply for the Money-To-Move Scheme?

If you want to be considered for the scheme, you must put your request in writing to the Housing Mobility Officer, Housing Department, Swindon Borough Council. Please state your preferred payment method.

Please ensure that you are registered on the council's transfer list. To request an application form, you can either:

- telephone Housing Needs Team on 01793 463181;
- visit Housing Reception, on the ground floor of Wat Tyler House East during our opening hours of 9.00 a.m. – 4.30 p.m. Monday – Friday;
- write to us at the Housing Department, Civic Offices, Swindon, SN1 2JH;
- e-mail us at customerservices@swindon.gov.uk
- or download an application form from the council's website at www.swindon.gov.uk.

What happens next?

The Housing Mobility Officer will acknowledge your letter within 5 working days of its receipt. Your request will then be assessed, according to the council's criteria and you will be informed of the council's decision within 20 working days.

What if my request is unsuccessful?

You will receive a letter, within 20 working days explaining why your request was unsuccessful.

What if my request is successful?

You will receive a letter within 20 working days, confirming that you qualify for the Money-To-Move Scheme and that your application to transfer under this scheme has been accepted.

A tenant with a wide choice of areas is more likely to be offered a property and this is something to bear in mind when making your property and area choices. Should you still be waiting to move after 3 months, your transfer application will be reviewed.

What happens next?

An offer of accommodation suitable to your needs will be made to you, subject to availability in your chosen areas. You will be given the chance to view the property, before signing-up for your new tenancy and receiving the keys to your new home.

You can then arrange your removals and take your acceptance letter to your removal company. Please remember that it is your responsibility to contact your utility companies, service providers and all other agencies when moving. You should leave your property clean, tidy, rubbish-free and in good order, to avoid being recharged by the council.

Please remember that the council will only pay up to a maximum of £1000 and if your removals cost more than this, it will be up to you to pay the difference.

If you would like more information about the Money-To-Move Scheme, please contact the Housing Needs Team on 01793 463181, who will be happy to talk to you about it.

What is the Money-to-Move Scheme

It's a new initiative for secure tenants of Swindon Borough Council currently living in 2, 3 and 4-bedroomed houses, wishing to move into smaller, non-family housing.

The scheme has been developed to help up to 20 homeless households move from temporary accommodation into permanent housing.

If you require Council Information in another format, please contact Customer Services on 01793 463725

Per informazioni in altro formato, contattare il Servizio Clienti chiamando il numero: 01793 463725

Italian

আপনার যদি অন্য কোন আকারে বা রূপে তথ্যের দরকার হয়, কাস্টমার সার্ভিসেসকে (01793) 463725 নম্বরে টেলিফোন করুন।

Bengali

如果您需要用其它语言或方式咨询这方面的信息，请拨打我们的顾客服务热线：(01793) 463725。

Chinese

જો તમને બીજા ફાર્મેટ (પત્રક) માં જાણકારી જોવતી હોય તો કૃપા કરી ગ્રાહક સેવા પ્રતિનિધિનો ટેલીફોન નંબર (01793) 463725 ઉપર સંપર્ક કરો.

Gujarati

यदि आपको अन्य फार्मेट (प्रपत्र) में जानकारी चाहिए तो कृपया ग्राहक सेवा प्रतिनिधि से टेलीफोन नंबर (01793) 463725 पर संपर्क करें।

Hindi

別の構成・形式で資料をご使用される必要がある場合には、次の番号の弊社顧客サービスまでお問い合わせ下さい。電話：01793 463725

Japanese

Jeśli chcesz uzyskać informacje w innym formacie, prosimy o kontakt z Wydziałem Usług dla Klientów pod numerem telefonu 01793 463725.

Polish

ਜੇਕਰ ਤੁਹਾਨੂੰ ਕਿਸੇ ਹੋਰ ਫਾਰਮੈਟ ਵਿਚ ਜਾਣਕਾਰੀ ਚਾਹੀਦੀ ਹੈ ਤਾਂ ਕ੍ਰਿਪਾ ਕਰਕੇ ਕਸਟਮਰ ਸਰਵਿਸਿਜ਼ ਨਾਲ ਟੈਲੀਫੋਨ ਨੰਬਰ (01793) 463725 ਤੇ ਸੰਪਰਕ ਕਰੋ।

Punjabi

اگر آپ کو کسی دیگر زبان یا بڑی لکھائی وغیرہ میں معلومات درکار ہوں تو براہ مہربانی کسٹومر سروسز سے ٹیلی فون نمبر: 01793 463725 پر رابطہ قائم کریں۔

Urdu

Swindon Borough Council

The Money-to-Move Scheme

www.swindon.gov.uk

