



Young People Homeless in Swindon

Don't end up homeless in Swindon use this guide to find somewhere to stay if you are homeless or thinking of leaving home

Leaving home

This leaflet is for you and others that have no choice but to leave home. There are people to help you and places to go so that you do not make the mistakes of many others and end up cold and lonely on the streets.

Think ahead

- 1 Plan the move and make responsible decisions, avoid rash decisions that will put you in difficult situations**
- 2 Think about why you are leaving, talk to friends, family before you go, get their advice and see if they can help you out or put you up.**
- 3 Seek advice from, Connexions, Housing, Social Services, and Youth Centres.**

Places to go

- 1 Stay with friends or family, avoid overstaying your welcome, friends are valuable at a time like this.**
- 2 If you are over 18 you may qualify for housing benefit to help with rent. You will probably need a month's rent in advance and a deposit.**

Check the local paper for properties available to rent by private landlords.

3 Contact one of the young person's supported housing schemes in Swindon to find out what vacancies they have, and how long you will need to wait to be offered a place. (These are listed in this leaflet)

4 If you are threatened with homeless or become homeless then contact

Swindon Borough Council
Housing Options
Civic Offices, Euclid Street
Swindon SN1 2JH

Tel: 01793 463181

Out of Hours Emergencies call 01793 466451

Monday – Friday 9am – 4.30pm

Tuesday 1pm - 4.30pm

Supported Accommodation for Young People in Swindon

You can apply directly to any of these supported housing projects,

Wiltshire House

64 Exmouth Street, Swindon, Tel; 613677
(Females only aged 16-25)

Townsend House

66-68 Bath Road, Swindon, Tel; 536712
(Females only aged 16 –25, Singles or pregnant)

Radnor House

61 Radnor Street, Swindon, Tel; 512610
(Males only aged 16-25)

Culvery Court

Harding Street, Swindon, Tel; 538208 or 524661
(Males only aged 17+)

The Swindon Foyer

17-21 Bath Road, Swindon, Tel; 531679
(Male and Females aged 16-25)

Davis House

Turl Street, Swindon, Tel; 531107
(Male and Females aged 18+)

Mullane House

Silbury Mews, Moredon, Swindon, Tel; 524661
(Male and Females aged 16-21)

Milton Road Project

Milton Road, Swindon, Tel 531679
(Males and Females aged 16-25 referalls via
Jephson Housing Association only)

Useful services for you

Re-Connect

34 Milton Road
Swindon SN1 5JA
01793 527285

Mediation Service for young people and families

Connections

178 Victoria Road
Swindon
01793 695255
Youth Counselling Service

Connexions

4 Temple Chambers
Temple Street,
Swindon SN1 1SQ
01793 549200

Advice and guidance for young people up to
19 year olds

Swindon Borough Council Young People Support Services

C/o Plus One Centre
Euclid Street, Swindon
Tel 466026

This is part of Youth Services and provides
support and information to individual young
people.

Social Services

Swindon Borough Council
Clarence House
Euclid Street, Swindon
01793 466710

Housing Department

Swindon Borough Council
Civic Offices, Euclid St
Swindon
01793 463181

Carfax Walk In Centre

Swindon Health Centre
Carfax Street
Swindon
01793 428524

A nurse run health service offering treatment for minor injuries, routine nursing service and advice

Stepping Forward (Young People)

St. Johns Church
Park North
SN3 2LE
Tel:01793 531166
E-mail: steppingfwd@aol.com

Drop-in centre Mon-Fri, 3-5pm
Provide a range of services for young people who have been socially excluded, ranging from education to specialist drug services

FRANK-The National Drugs Helpline

Tel: 0800 776600
Tel: 0800 917 8765 (Hard of hearing)
www.talktofrank.com

Advice and info for anyone concerned about drugs. Available 24 hours a day 365 days a year

Flex

11 Theatre Square

Swindon

Wiltshire

SN1 1QN

Tel: 01793 465008

A service for 16-18 year to help them back into education, employment or training.

Children's Information Service

6-7 Theatre Square

Swindon

SN1 1QN

01793 541786

Online directory for young people services in Swindon at

www.childrenyoungpeopleservices.co.uk and all registered child care provisions in Swindon at www.cisswindon.co.uk

Citizens Advice Bureau

1 Faringdon Road

Swindon

0845 050 5155

Police Station

Gable Cross

Shrivenham Road

South Marston

Swindon

SN3 4RP

0845 408 7000

Emergencies dial 999

Help Lines

Shelter Line

Help with housing problems

0808 800 4444

Child Line

For children and young people

0800 1111

Samaritans

Confidential support for people in distress

0845 7909090

Sexwise

Help for teenagers on anything to do with sex

0800 282930

Youth Line

Information and support for young people on any issue from emotional distress to

homework problems

0800 096 1425

Message Home Helpline

For people who have left or run away from home to send a message to family or friends

0800 700 740

Drugs Helpline

Helpline for anyone concerned About drug or solvent abuse

0800 776 600

Notes:

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If you require Council Information in another format, please contact Customer Services on 01793 463725

আপনার যদি অন্য কোন আকারে বা রূপে তথ্যের দরকার হয়, কাস্টমার সার্ভিসেস্কে (01793) 463725 নম্বরে টেলিফোন করুন।

Bengali

如果您需要用其它语言或方式咨询这方面的信息，请拨打我们的顾客服务热线：(01793) 463725。

Chinese

જો તમને બીજા ફાર્મેટ (પત્રક) માં જાણકારી જોવતી હોય તો કૃપા કરી ગ્રાહક સેવા પ્રતિનિધિનો ટેલીફોન નંબર (01793) 463725 ઉપર સંપર્ક કરો.

Gujarati

यदि आपको अन्य फार्मेट (प्रपत्र) में जानकारी चाहिए तो कृपया ग्राहक सेवा प्रतिनिधि से टेलीफोन नंबर (01793) 463725 पर संपर्क करें।

Hindi

Per informazioni in altro formato, contattare il Servizio Clienti chiamando il numero: 01793 463725

Italian

別の構成・形式で資料をご使用される必要がある場合には、次の番号の弊社顧客サービスまでお問い合わせ下さい。電話：01793 463725

Japanese

Jeśli chcesz uzyskać informacje w innym formacie, prosimy o kontakt z Wydziałem Usług dla Klientów pod numerem telefonu 01793 463725.

Polish

ਜੇਕਰ ਤੁਹਾਨੂੰ ਕਿਸੇ ਹੋਰ ਫਾਰਮੈਟ ਵਿਚ ਜਾਣਕਾਰੀ ਚਾਹੀਦੀ ਹੈ ਤਾਂ ਕ੍ਰਿਪਾ ਰਕੇ ਕਸਟਮਰ ਸਰਵਿਸਜ਼ ਨਾਲ ਟੈਲੀਫੋਨ ਨੰਬਰ (01793) 463725 ਤੇ ਸੰਪਰਕ ਕਰੋ।

Punjabi

Hadaad u baahatid macluumaad hab kale ku qoran fadian la soo xinir Adeega macmiisha (Customer Services) oo kasoo wac lambarkan (01793) 463725

Somali

اگر آپ کو کسی دیگر زبان یا بڑی کھائی وغیرہ میں معلومات درکار ہوں تو براہ مہربانی کسٹومر سروسز سے ٹیلی فون نمبر: 01793 463725 پر رابطہ قائم کریں۔

Urdu

Housing Needs, Wat Tyler East
Beckhampton Street, Swindon SN1 2JH

You can contact the Housing Needs by:
Telephone: 01793 463181 Fax: 01793 463307

The Housing Needs Department is open:
Monday – Friday 9am – 4.30pm
Tuesday 1pm - 4.30pm