

If you require Council Information in another format, please contact Customer Services on 01793 463725

আপনার যদি অন্য কোন আকারে বা রূপে তথ্যের দরকার হয়, কাস্টমার সার্ভিসেসকে (01793) 463725 নম্বরে টেলিফোন করুন।

如果您需要用其它语言或方式咨询这方面的信息，请拨打我们的顾客服务热线：(01793) 463725。

જો તમને બીજા ફાર્મેટ (પત્રક) માં જાણકારી જોવતી હોય તો કૃપા કરી ગ્રાહક સેવા પ્રતિનિધિનો ટેલીફોન નંબર (01793) 463725 ઉપર સંપર્ક કરો.

यदि आपको अन्य फार्मेट (प्रपत्र) में जानकारी चाहिए तो कृपया ग्राहक सेवा प्रतिनिधि से टेलीफोन नंबर (01793) 463725 पर संपर्क करें।

Per informazioni in altro formato, contattare il Servizio Clienti chiamando il numero: 01793 463725

別の構成・形式で資料をご使用される必要がある場合には、次の番号の弊社顧客サービスまでお問い合わせ下さい。電話：01793 463725

Jeśli chcesz uzyskać informacje w innym formacie, prosimy o kontakt z Wydziałem Usług dla Klientów pod numerem telefonu 01793 463725.

ਜੇਕਰ ਤੁਹਾਨੂੰ ਕਿਸੇ ਹੋਰ ਫਾਰਮੈਟ ਵਿਚ ਜਾਣਕਾਰੀ ਚਾਹੀਦੀ ਹੈ ਤਾਂ ਕਿ੍ਪਾ ਕਰਕੇ ਕਸਟਮਰ ਸਰਵਿਸਜ਼ ਨਾਲ ਟੈਲੀਫੋਨ ਨੰਬਰ (01793) 463725 ਤੇ ਸੰਪਰਕ ਕਰੋ।

Hadaad u baahatid macluumaad hab kale ku qoran fadian la soo xinir Adeega macmiisha (Customer Services) oo kasoo wac lambarkan (01793) 463725

اگر آپ کو کسی دیگر زبان یا دیوی کلمائی وغیرہ میں معلومات درکار ہوں تو براہ مہربانی کسٹومر سروسز سے ٹیلی فون نمبر : 01793 463725 پر رابطہ قائم کریں۔

Bengali

Chinese

Gujarati

Hindi

Italian

Japanese

Polish

Punjabi

Somali

Urdu

Homeless? Useful Contacts & Information

Housing Needs, Wat Tyler East
Beckhampton Street, Swindon SN1 2JH

You can contact the Housing Needs by:
Telephone: 01793 463181 Fax: 01793 463307

The Housing Needs Department is open:
Monday – Friday 9am – 4.30pm
Tuesday 1pm - 4.30pm

Drug & Alcohol

Swindon offers a number of facilities, confidential advice services and support for those experiencing drug and substance misuse issues. Listed below are the key contacts and telephone numbers to access these services.

Druglink

47 Victoria Road

Swindon

SN1 3AY

Tel:01793 610133

E-mail drug.link@virgin.net

Advice and support: Mon, Weds, Thurs & Fri:
9.30-1.00 and 1.30-4.30pm. Tues:1.30-4.30pm

Needle Exchange: Mon-Fri: 12.30-4.30pm

Specialist Drug and Alcohol Service (SDAS)

Kingshill House

SN1 4LG

Tel: 01793 491917

Referral via GP

Swindon & Wiltshire Alcohol & Drug Service (SWADS)

Bradford House

13 Milton Road

SN1 5JE

Tel: 01793 695405

Drop-in Assessment Clinic Monday morning
9-10.30am

Stepping Forward (Young People)

St. Johns Church

Park North

SN3 2LE

Tel: 01793 531166

E-mail: steppingfwd@aol.com

Drop-in centre Mon-Fri, 3-5pm

Gloucester House (Substance Misuse Residential Re-Hab)

6 High Street

Highworth

Tel: 01793 762365

E-mail: david.day@salvationarmy.org.uk

Access via referral

FRANK-The National Drugs Helpline

Tel: 0800 776600

Tel: 0800 917 8765 (Hard of hearing)

www.talktofrank.com

Advice and info for anyone concerned about drugs. Available 24 hours a day 365 days a year

Alcoholics Anonymous

Helpline

01380 729064

National Drugs Helpline

0800 776600

Drugscope

Tel: 0207 928 1211

www.drugscope.org.uk

National charity providing up to date drug information to public and professionals

Needle exchange is also available at Carfax Street Walk-in Centre and the following participating pharmacies:

Toothill Pharmacy

Dunwich Drive

Toothill

Lloyds Pharmacy

52-56 Cavendish Square

Swindon

Penhill Pharmacy

257A Penhill Drive

Penhill

L Rowland & Co Pharmacy

10 Sussex Square

Walcot

L Rowland & Co Pharmacy

Kingswood Avenue, Park North

Mental Health

Appropriate accommodation is fundamental to all of us. People with mental health needs may at times require extra help with daily living. This may be to develop some of the skills necessary to live independently or to avoid becoming too isolated

and fearful of everyday life. There are various designs for living that try to address these needs for some people this may mean some form of supported accommodation. For others it may mean extra support in their own home.

Swindon Mind

1 Regent Circus

Tel: 01793 432301

Advice and information on all matters relating to mental health and illness. Day resource centre, housing support, advocacy scheme

Swindon Forensic Service

Tel: 01793 836882

National Schizophrenic Fellowship

Tel: 01793 538074

Support to carers of people with mental health problems, advocacy, benefit work, emotional support, advice

Swindon Crisis Team

Tel: 01793 836826

Accommodation

The following accommodation can be accessed via the Mental Health Accommodation Officer or Community Mental Health Teams

Rethink Projects

Bath Road - 10 Bed spaces - Middle care – long term placements

Bruddel Grove - 5 Bed spaces – High Care – long term placements

Cricklade Road - 7 Bed spaces – low care

Redlands - 23 Bed Spaces – residential care

Jephson Housing

Hazelmead house – 14 bed spaces – low care

Knightstone Housing

Calvert Road – 10 self contained flats – low support

Munro Close – 2 bed house – low support

Walter Close – 2 bed flat – low support

Ridgeway Housing

Queen Victoria House – 12 self contained Flats – low support

Stonham Housing Association

Albion Street – 6 bed spaces – medium support

Lansdown Road – 5 bed spaces – low - medium support

County Road – 4 bed spaces – low-medium support

The Street – 3 Bed spaces – low – medium support

Domestic Violence

Domestic violence covers a range of situations it can be physical, sexual, psychological or emotional abuse. Financial abuse and social isolation are also common features.

Swindon Police – Domestic Violence Unit
Tel: 01793 507801

Swindon Women's Refuge

Tel: 01793 536447

Refuges provide a high level of advice, casework support, practical help, and counselling.

Women's Aid

National 24-hour DV Helpline
Tel: 0808 2000 247

Domestic Violence Intervention Partnership

Tel: 01225 709493

Health & Welfare

If you are in a situation that makes you feel vulnerable, if you are sleeping rough or in temporary accommodation, it is important to stay healthy. There are organisations that offer general and emergency health care and medical services.

Rough Sleepers

In general rough sleeping is best avoided since it can put you at considerable risk both to your health and your safety. However if you do find yourself living on the streets try to keep to the following basic rules:

- Try to eat hot food at least once a day. Free or cheap meals can often be found at drop in centres for rough sleepers.
- Try to wear lots of layers of thin clothing rather than one thick one. Wear a hat as this can protect you more effectively from the cold.
- Never sleep directly on the ground, always try to find layers of dry cardboard or newspaper to sleep on.
- Sleep somewhere which is sheltered from the wind and rain. Preferably in a group, not by yourself.
- Try to hang out with people on the street that you trust. If someone is on drink or on drugs the chances are they will be desperate and they may seek to take advantage of you. Always bear this in mind.

NHS Direct

Health & Information Service. Enquiry line for general health matters
Tel: 0845 4647

Dental Information

NHS Emergency dental treatment for people not registered with a dentist
Tel: 0845 4647

Daniel Gooch Practice

Swindon Health Centre
Carfax Street
Swindon

Tel: 01793 541655

Opening Times: 8am-6.30pm Mon-Fri

Welcome any patients within the SN1 area of Swindon

Carfax St Walk – In Centre

Tel: 01793 486991

Broadgreen Breakfast Club

St Lukes Church, Broad Street
Open 7.00am – 8.30am

Advice Agencies

Advice on employment, housing, welfare rights, legal matters, consumer rights etc

Citizens Advice Bureau

1 Faringdon Road

Tel: 0845 0505155

Advice on L/L and tenant law, mortgage arrears and debts generally.

Parks Advice Point

70 Cavendish Square

Tel: 01793 487934

Advice on debts, employment, housing and welfare benefits

Millen Advice Point

55 Manchester Road
Tel: 01793 611800

Legal Advice

You may wish to consult a solicitor. You can find the names and addresses of solicitors in the Yellow Pages

Wiltshire Law Centre

Temple Street

Tel: 01793 486926

Open Mon-Fri 9.30am – 1.00pm

Shelter

Tel: 0808 800 4444 (24hr helpline)

Advice on all aspects of housing law

Wood Awdry & Ford

Marshfield Road

Chippenham

Tel: 01249 444422

Borough Council Numbers

Housing Needs Team

Wat Tyler East

Beckhampton Street

SN1 2JH

Tel: 01793 463181

Council Tax

Tel: 0845 8500962

Anti Social Behaviour

Tel: 0845 6052222

Pest Control

Tel: 01793 466071

For more advice or information
Housing Needs Team, General Enquiries
01793 463181

Notes:

Notes:

Notes: