

What do you think we should do to put things right?

We will do our best to give you the solution you want. However, sometimes this may not be possible.

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We have a Corporate Equalities Strategy, which outlines our commitment to providing high-quality, appropriate services which meet the needs of the local population. We aim to make sure that we do not discriminate against anyone in the way we provide services.

As part of this commitment, we are monitoring what we do and would be extremely grateful, if you could fill in this questionnaire.

Are you: male? female?

Please tick your current age band.

- Up to 19 20 to 29 30 to 39 40 to 49
- 50 to 59 60 to 69 Over 70

How would you describe your ethnic origin?

White

- British Irish Polish Italian
- Any other white background (Please give details.)

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Black or Black British

- Caribbean African
- Any other black background (Please give details.)

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Chinese or any other ethnic group

- Chinese
- Any other ethnic group (Please give details.)

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Mixed

- White and Black Caribbean
- White and Black African
- White and Asian
- Any other mixed background (Please give details.)

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Asian or Asian British

- Indian Pakistani Bangladeshi
- Any other Asian background (Please give details.)

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Do you have a disability? Yes No

If 'Yes', please tick the appropriate box.

- Dyslexia Blind or partially sighted
- Deaf or hearing difficulties Mental-health difficulties
- Wheelchair user or mobility problems
- Diabetes, epilepsy or similar
- Other, please give details

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I agree that you may use the information I have provided to monitor equal opportunities within the council.

Your name.....

Your signature..... Date.....

I know that I can contact Customer Services at any time if I want this information to be removed from your records.

This leaflet 'Do you have a complaint, compliment or comment about our services?' is available on the internet at www.swindon.gov.uk. It can be produced in a range of languages and formats (such as large print, Braille or other accessible formats) by contacting the Customer Services Department.

Tel: 01793 445500
Fax: 01793 463331
E-mail: customerservices@swindon.gov.uk

Swindon Borough Council

Do you have a complaint, compliment or comment about our services?

www.swindon.gov.uk

informative friendly accessible



We care about our customers
Your comments can make a difference



